

AEQES REFERENCE FRAMEWORK FOR CONTINUOUS PROGRAMMATIC EVALUATION

CRITERION A

The institution/entity is committed to a process of continuous enhancement adapted to its objectives and based on reasoned choices, in particular as regards the recommendations of the previous external evaluation. This approach is explicit and is carried out with the participation of the internal and external stakeholders of the institution/entity.

This criterion envisages the continuous enhancement process that is specific to the institution/entity, relevant and sustainable. It therefore aims to ensure that the institution/entity carries out a periodic, systematic, in-depth, participatory and validated analysis of its programme cluster. On this basis, and with a view to continuous quality enhancement, it takes appropriate and reasoned decisions by means of an updated, prioritised action plan with defined monitoring indicators. The process involves internal and external stakeholders.

CRITERION B

The changes made by the institution/entity contribute to the dynamics for improving the programme cluster, in particular as regards its relevance, internal coherence, efficiency and equity. The communication of the institution/entity is updated accordingly.

This criterion takes into account the implementation of the initial action plan, in particular as regards criteria 2, 3 and 4 of the AEQES reference framework for initial programmatic evaluation. It considers the extent to and the manner in which the planned actions have been carried out, taking into account the contextual parameters. It makes sure that the developments of the programme cluster are valued.

CRITERION C

In the service of the continuous enhancement of the entity's programmes, its quality culture is based as much on the individual and collective commitment of all stakeholders as on identified procedures and tools.

This criterion aims to analyse the quality culture at work in the entity. It considers how and to what extent the entity engages explicitly in the development of a culture that recognises the importance of quality and its management through appropriate procedures. These include a role for internal and external stakeholders.

